Overview and Scrutiny Committee

AGENDA

DATE: **Thursday 22 September 2011**

TIME: 7.30 pm

Committee Rooms 1&2 VENUE:

Harrow Civic Centre

MEMBERSHIP (Quorum 4)

Councillor Jerry Miles Chairman:

Councillors:

Sue Anderson Kam Chana

Barry Macleod-Cullinane Ann Gate

Paul Osborn (VC) Sachin Shah Victoria Silver Stephen Wright

Representatives of Voluntary Aided Sector: Mrs J Rammelt/Reverend P Reece Representatives of Parent Governors: 2 Vacancies

(Note: Where there is a matter relating to the Council's education functions, the "church" and parent governor representatives have attendance, speaking and voting rights. They are entitled to speak but not vote on any other matter.)

Reserve Members:

- 1. Nana Asante
- Varsha Parmar
 Krishna Suresh
- 4. Sasi Suresh
- 5. Krishna James

- Chris Mote
 Tony Ferrari
 Christine Bednell
 Susan Hall

Contact: Alison Atherton, Senior Professional - Democratic Services

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AGENDA - PART I

1. ATTENDANCE BY RESERVE MEMBERS

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

2. APPOINTMENT OF PARENT GOVERNOR (SECONDARY SECTOR) CO-OPTED MEMBER OF THE OVERVIEW AND SCRUTINY COMMITTEE

The Committee are requested to confirm the appointment of Mrs Aamirah Khan as a Co-opted Member of the Committee for a four year period.

3. DECLARATIONS OF INTEREST

To receive declarations of personal or prejudicial interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Committee;
- (b) all other Members present.

4. MINUTES (Pages 1 - 18)

That the minutes of the meeting held on 20 July 2011 be taken as read and signed as a correct record.

5. PUBLIC QUESTIONS

To receive questions (if any) from local residents/organisations under the provisions of Committee Procedure Rule 17 (Part 4B of the Constitution).

6. PETITIONS

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Committee Procedure Rule 15 (Part 4B of the Constitution).

7. **DEPUTATIONS**

To receive deputations (if any) under the provisions of Committee Procedure Rule 16 (Part 4B) of the Constitution.

8. REFERENCES FROM COUNCIL/CABINET

(a) Response to the Standing Scrutiny Review of the Better Deal for Residents Programme - Interim Report, Project Management (Pages 19 - 20)

9. ADULTS SERVICES COMPLAINTS ANNUAL REPORT (SOCIAL CARE ONLY) 2010-11 (Pages 21 - 50)

Report of the Corporate Director of Adults and Housing

10. CHILDREN'S SERVICES COMPLAINTS ANNUAL REPORT 2010-11 (Pages 51 - 80)

Report of the Corporate Director of Children's Services

11. HEART OF HARROW AREA ACTION PLAN - SPATIAL VISION (Pages 81 - 100)

Report of the Corporate Director of Place Shaping

12. SNOW CLEARANCE CHALLENGE PANEL - FINAL REPORT (To Follow)

Report of the Divisional Director of Partnership Development and Performance

13. PROJECT SCOPE - ENGAGING YOUNG PEOPLE (To Follow)

Report of the Divisional Director of Partnership Development and Performance

14. REPORT OF THE PERFORMANCE AND FINANCE SCRUTINY SUB-COMMITTEE CHAIR (Pages 101 - 112)

Report of the Divisional Director of Partnership Development and Performance

15. SCRUTINY WORK PROGRAMME UPDATE (To Follow)

Report of the Divisional Director of Partnership Development and Performance

16. SCRUTINY LEAD MEMBER REPORT (Pages 113 - 134)

Report of the Divisional Director of Partnership Development and Performance

17. ANY OTHER BUSINESS

Which the Chairman has decided is urgent and cannot otherwise be dealt with.

AGENDA - PART II

Nil